

ORION II FAQ

Implementation:

What is the schedule for implementation?

The implementation will begin Friday, March 12th at 9pm. At that time, ORION will not be available and Artemis will be placed into "read-only" mode. ORION II and Artemis will again become available on Wednesday, March 17th. Any changes or updates to this schedule will be posted on the College web site (<http://www.fccj.edu>) and in Artemis.

Will Blackboard and WebCT still be available?

Blackboard and WebCT will remain available.

Can I still access my email?

Yes, the implementation will not affect access to your FCCJ e-mail.

Hummingbird (Emulation Software)

What is Hummingbird?

Hummingbird is the software that is used to connect to ORION II. It serves the same function as Qws3270 did in ORION I.

How do I get it installed?

Your campus Tech should have installed the software on your computer (Downtown Campus will be installing the software over Spring Break). If it is not on your computer, please contact the Learner Support Center (LSC) at 904-632-3151. They will contact your campus tech to perform the installation.

How can I copy and paste data from my screen into an excel document?

Copy one column at a time. When dropping that column into the spreadsheet, click on the top element in that spreadsheet where you want that column to start, and then select "Edit", "Paste Special", "text", and click "OK".

Can I run multiple sessions?

Yes, you can click on the icon again on your desktop or from the menu bar, select "File", then "open session" in ORION II. (It is the toll bar at the top of your screen)

Note regarding multiple cashiering sessions:

It has been recommended that you do not use multiple sessions for cashiering sessions.

How can I copy and paste data from another document or screen into my session?

There are issues with copying and pasting data into the session. The problem is related to the Hummingbird software and we have requested a fix.

I placed my screen into full screen mode (using "View" à "Full Screen"); how do I get out of it?

Press the Ctrl, Shift and the "F" key all at the same time.

What are hot spots?

Hotspots are places that allow you to use your mouse. In ORION II there are hotspots over the PF Keys.

Can I record macros?

Macros can be recorded in Hummingbird by selecting "Macro" -> "Start Recording" under the Tools menu. The macro can be saved and later executed.

Can I remap my keys?

It is possible to remap the keys by going into the "Options" menu and select "Keyboard Mapping".

How do I remap a key to perform "Erase End-of Field" (Erase EOF)?

Either control-d can be pressed to clear the field, or if you wish to assign a key, use the following instructions to perform the mapping:

Click on "Options" à "Keyboard Mapping"

Select the key you wish to assign the Erase-EOF/Clear-EOF

Under "Function-group", select "Quick Keys"

Double-click "<<Compose a new Quick-Key>>"

Under "Quick-Key name", type in "Clear-EOF"

Under "Assigned Quick Key-string", copy and paste (include the double-quotes): "^D"

Click "Set" (upper right on editor configuration screen)

Click "Set" (lower right on keyboard map screen)

Click "Save" (right hand side of keyboard map screen)

Click "Save" again (to confirm change)

Click "Ok"

Who do I contact for support?

For support, please contact the Learner Support Center (LSC) at 904-632-3151

How can I change the colors?

The colors issues have now been fixed and standardized. The editable fields will be by default: green and red.

Does ORION II have a horizontal line, like ORION I that can track the location of the cursor?

Hummingbird has a similar feature called Cross-Hair Cursor. To enable this feature, go to the menu bar and click on "View", then "Cross-Hair Cursor".

How do I get Hummingbird installed at home?

Contact the LSC 904-632-3151. They will contact you campus tech who will provide you with the installation CD.

Logging On

How do I get into ORION II?

1. Click on the ORION II icon on your desktop.
2. Log into Hummingbird using your FCCJ user name (userid) and password.
3. Now you will be prompted for your password once more. Enter your password again.
4. Next you will come to the ORION II login screen.
5. Login to ORION II using your ORION user name and Password.
6. Use ORION II just like you used ORION I the commands and functions should be basically the same.

What username (userid)/password do I use to log on?

For Hummingbird use you FCCJ user name and password.

For ORION II use your ORION user name and password.

ORION

Will dial-in still work?

Yes, you can still access ORION II through Dial Up if you have Hummingbird loaded on your home computer.

Do direct commands still work?

Yes.

Will the sessions still time out: If so how long?

The sessions will timeout after 45 minutes of inactivity.

How do I access Tubes?

Tubes is no longer available to start additional ORION sessions. Additional sessions can be started in Hummingbird (Please see the response to "Can I run multiple sessions?")

What happened to the ABC screen?

The ABC screen is no longer available.

How do I know what the PF keys do?

There is a label under each PF key that describes its function.

Will our ORION security transfer over?

Yes.

Will problems that currently exist in ORION be fixed when we implement the new system?

No, problems that you have experience in ORION will most likely still exist in ORION II. However, we are working to correct all issues.

When I do screen-prints, the information is centered on the printout. Can this be changed to align to the top-left corner of the page?

The location of a print screen is something that can be set by going to "Options" -> "Edit Session Profile" - select the "Print" tab -> "Print Screen" and you will get a selection for the "Print Screen Location" - it is either "Centered on Page" or "Upper-Left hand" corner. Make a selection and click "OK".

Batch

How do I get into my readerlist?

From the ORION main menu, type UT (Utilities System) and press enter. The utilities menu will now include options for "FL - Manage Work/Data Files/Directories (FL)" and "RL - Manage Batch Output (RL)". Type in RL to access files in your readerlist. If file(s) are available, type "v" next to the file and hit enter to view the file (report). Type "?" next to the file and hit enter to view the list of options. Below are some of the options available in the readerlist:

V View

E Edit

C Copy

T Transfer

D Delete

P Print

R Rename

How do I set up Hummingbird to access/download batch jobs?

Create a FTP Profile (for downloading readerlist / filelist files)

- 1) In Windows desktop, double-click "Hummingbird Neighborhood"
- 2) Double-click "New FTP Profile"
- 3) Under host address, type "orion-prod"
- 4) Click "OK"
- 5) Under Profile Name, type "FCCJ - ORION FTP"

To download files, in "Hummingbird Neighborhood", double-click "FCCJ – ORION FTP"

- 1) Type in your College provided userid/password used to access email/network

a. Filelist Files

- i. Double-click the A1 folder
- ii. To View - Double-click the file
- iii. To Download – Right-click on the file, click download, and select the location to move the file to on your computer.

b. Readerlist Files

- i. Double-click the RL folder
- ii. To View - Double-click the file
- iii. To Download – Right-click on the file, click download, and select the location to move the file to on your computer.

Can I still run QClass and Gap?

Yes QClass can still be run as normal both in Batch (STC710J1) and online. This has been tested by Lori Collins, and Gap will also still be available in Batch, STS890*, the same as it use to be.

Do I need access to the Utilities menu to access my readerlist?

Yes, a batch program will be run to give all users access to the main UTILITIES menu (UTL000P1), this will allow all users access to the RL – ReaderList and FL- FileList functions. As alternative, when selecting T-TEST at signon, entering USER-ID = ORIONJCL and

PASSW=ORIONJCL at the Natural logon screens will also give you direct access to your reader and filelist.

How do I access NWRDC?

In progress. E-mail sent to Celeste and Rachel to test/verify.

Problems/Communication

Sorting issues: is the data sorted different?

Yes, the main issue will be that Numeric Characters will now be before Alphabetic characters.

Legacy data: what data is available and how is it accessed.

A new menu option LG is available and will host both Payroll and later on Student Legacy.

How do I access FRS legacy data?

This information will no longer be available through the system. The information has been copied to imaging.